



Placer County Dispute Resolution Program

Placer Dispute Resolution, Inc.

Program History

Dispute Resolution Programs Act

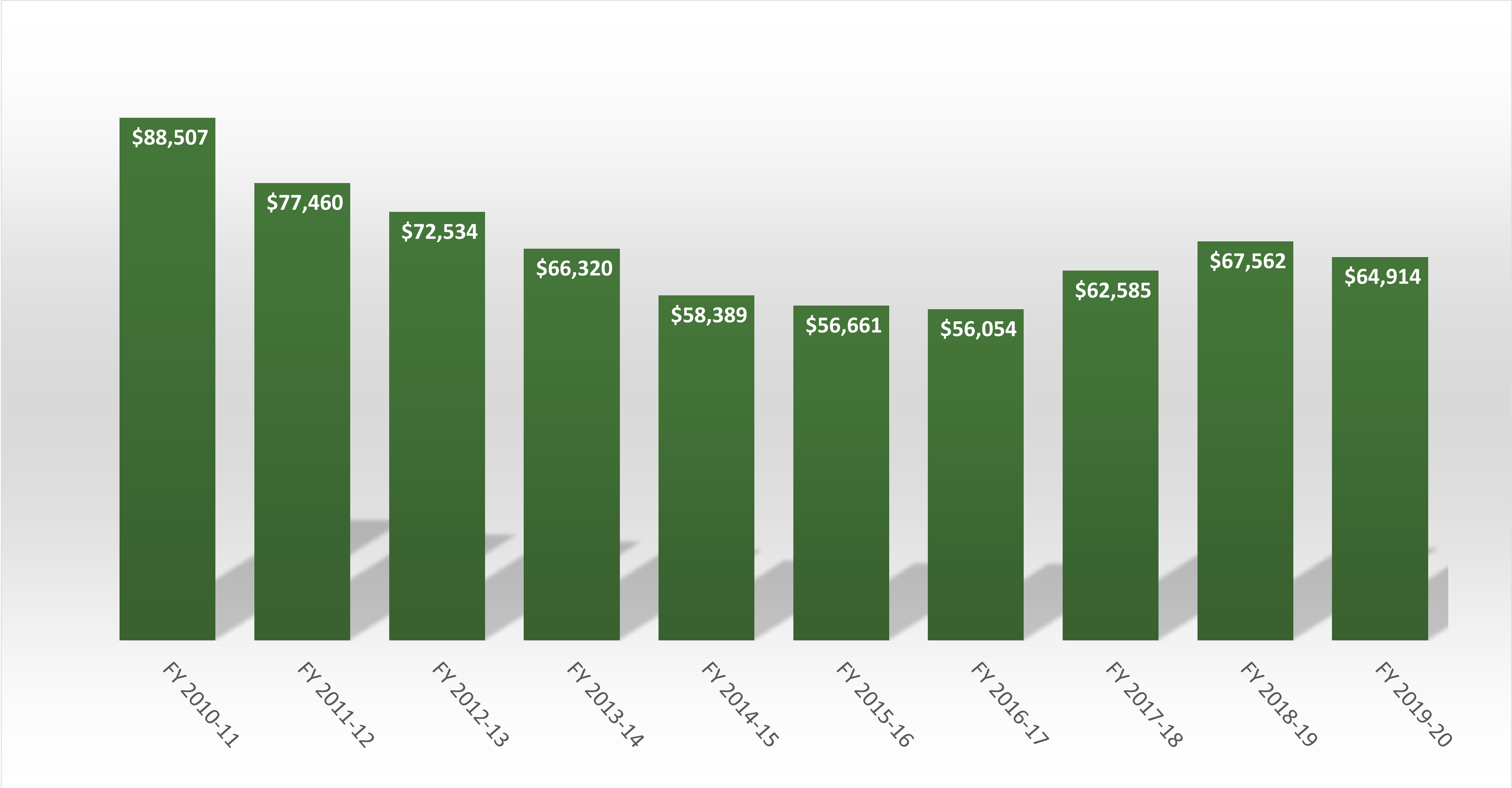
- Enacted by the State of California in 1986
- Intent is to provide an alternative to formal court proceedings
- Funded through an \$8 portion of civil court filing fees

Dispute Resolution in Placer County

- Placer County has participated since FY 1994-95
- From 1994 through 2020 Placer County contracted with a single provider
- Services were adequate but staff has believed that more could be done
- Initial RFP in 2003 was not successful
- Second RFP in 2020 was more successful, and a new contractor, Dan Koukol / Placer Dispute Resolution, Inc. was selected
- Mr. Koukol has a history of innovative, data-driven management, which has again been demonstrated with this program proposal

Program History

Funding Trends



Placer Dispute Resolution, Inc.

Placer Dispute Resolution is a non-profit organization offering mediation and conflict coaching services to Placer County.



What is mediation?

- An assisted negotiation process
- Voluntary, confidential and low-risk

Why Mediate?

- Mutually negotiated agreements result in higher compliance
- Settlements are customized to optimize party satisfaction
- The parties have control of the outcome
- Mediation is confidential

Mediation Areas

Matters in Litigation:

- Civil Harassment
- Small Claims

Community Disputes:

- Landlord/Tenant
- Family Relationships
- Neighbor Disputes

Business and Nonprofit Disputes:

- Employment
- Contract
- Partnerships
- Consumer
- Real Estate

Exclusions:

1. *Cases involving physical violence*
2. *Cases involving criminal court matters*
3. *Divorce settlements & court mandated family mediation*

Programmatic Improvements

- Dedicated facilities in Rocklin and Tahoe
- Training and conflict coaching services
- Increased focus on partnerships and community outreach
- Increased social media presence
- Expanded and streamlined reporting
- Support for a “whole county” approach that includes Tahoe

A successful compromise results in everyone feeling they reached a fair agreement.

